

WINDYCREST SAILING CLUB EMERGENCY GUIDE

If you are at WSC and you have an urgent medical issue that is not life threatening, or does not require ambulance service the nearest medical services are in Sand Springs at:

St. John Urgent & OCC Health Care, 402 W. Morrow Road,

918-245-1119 Open weekdays until 7pm, weekends until 6pm.

OTHERWISE – LIFE THREATENING DIAL 911 – see below.

If you are at WSC or in the area and need any emergency services dial 911. Ambulance, Medical, Fire, Law Enforcement

911 will ask “what is your emergency”? see below steps for your response to 911.

MEDICAL EMERGENCY

- 1.1 You need medical services say “EMSA Ambulance Tulsa”. EMSA is the EMT/ Ambulance service for Sand Springs and WSC area.
 - a. When you are connected to EMSA give them WSC address “761 Windycrest Road, Sand Springs, Osage County”, and be sure to tell them to proceed to the end of Windycrest Road. (EMSA uses a mapping application based on Google Maps and might stop half way down Windycrest Road looking for you and your emergency.)
 - b. You should also provide EMSA the current gate code for EMSA to access and exit property. (It is also a good idea to have someone meet EMSA at the gate to make sure they can access, find the emergency on WSC property, and ask someone to go back to gate to make sure EMSA can exit quickly if needed. If you are alone the next step will assist with the gate and First Responder.)

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- 1.2 You need to dial 911 again or have another person dial 911 while you are talking to EMSA. (EMSA may need you to stay on the line to coach you through medical questions, etc.)

911 will ask “what is your emergency”?

Tell 911 Dispatcher to connect you to Osage County 911 Dispatcher.

- a. Once connected to Osage County 911 Dispatcher report you have already contacted EMSA, they are in route, and you need Green Country Fire Dept. (GCVFD) to respond as First Responder/EMSA assistant for medical emergency.
- b. Tell Osage County 911 Dispatcher WSC address “761 Windycrest Road, Sand Springs, Osage County”.
- c. Provide Osage County 911 Dispatcher with location on WSC property patient is located, i.e. Pavilion, Boat Ramp, Bathhouse, lot location, etc.
- d. Osage County 911 Dispatcher will page GCVFD to respond to your emergency.
 - o GCVFD use Osage County Enhanced 911 Address Maps, so you will not need to provide additional directions.
 - o GCVFD has WSC gate code, provided by Facility Manager, in their trucks.
 - o GCVFD doesn't always have EMT's on duty to attend patients, but any GCVFD responder will assist EMSA with EMSA needs to deliver medical attention.

- 1.3 If patient is experiencing heart issues; an automated external defibrillator (AED) is in the Pavilion (next to bulletin board). If you suspect the patient having a heart issue take AED to the patient location to be used by EMSA, or First Responder with AED knowledge, or anyone else in the area with AED knowledge following the step by step instructions in the unit.

FIRE EMERGENCY

2. You are reporting a fire emergency.
 - a. Tell 911 Dispatcher to connect you to Osage County 911 Dispatcher.
 - b. Once connected to Osage County 911 Dispatcher report you are in Green Country Fire District.
 - c. Give Osage County 911 Dispatcher address or location of fire. If fire is on WSC
 - d. property the address is “761 Windycrest Road, Sand Springs, Osage County”.

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LAW ENFORCEMENT EMERGENCY

3. You have a Law Enforcement need.
 - a. Tell 911 Dispatcher to connect you to Osage County 911 Dispatcher.
 - b. Once connected to Osage County 911 Dispatcher report reason for Law Enforcement need, situation, etc.
 - c. If on WSC property the address is "761 Windycrest Road, Sand Springs, Osage County".

TRAFFIC ACCIDENT EMERGENCY

4. You are reporting a traffic accident follow these steps.
 - a. Identify your location the best you can by street signs or known landmarks, i.e. New Prue Road/209th W. Ave. north of water tower or near Big Al's Convenience Store, etc.
 - b. Refer to step 1.1 above to contact EMSA for ambulance if any injuries.
 - c. Refer to step 3. above to contact Osage County 911 Dispatcher for Law Enforcement and GCVFD.
 - d. Osage County 911 Dispatcher should dispatch the following:
 - i. County Sheriff Deputy plus OHPD if necessary.
 - ii. GCVFD for Safety, Traffic Control and Occupant Extrication.

MEDICAL EMERGENCY WHILE ON THE LAKE

5. If you are closer to Washington Irving South than WSC and the emergency is life threatening you should Dial 911 immediately before you get to the Courtesy Dock located next to the Boat Ramp. This is the information you need for Washington Irving South.
 - a. You are in Pawnee County instead of Osage County.
 - b. When 911 asks "what is your emergency"? Asks to be transferred to Cleveland Oklahoma 911 Emergency Dispatcher.
 - c. Cleveland is Pawnee County East 911 dispatcher for medical and fire. Cleveland 911 Dispatcher will page and send Mercy Regional Ambulance (located in Cleveland) and Peninsula Fire Department (located on Hwy 412, 2 miles west) to Washington Irving Boat Ramp.